

The Sounds of Change

PLEASE READ CAREFULLY

FCS COVID-19 Safety Accommodations at the Lincoln Center

- Per Colorado and Larimer County mandates and for the continued safety of all patrons, musicians, and staff, **cloth masks are required** at all indoor FCS events and performances.
- Patrons must keep **a six-foot social distance** from those not in their immediate party.
- **If you are not feeling well, believe you have been recently exposed to someone with Covid-19, or are at high risk, please choose the virtual live streaming option to enjoy our performances from the comfort of your home.** *This option is \$15 per device and you have 48 hours to access the performance.*
- You will find touchless **hand sanitizer** stations at all entrances/exits and high-traffic areas throughout the Lincoln Center.

TICKETS & BOX OFFICE

Due to social distancing requirements, a limited number of tickets will be available for each performance. To purchase FCS live performance or virtual live stream tickets please call the Lincoln Center Box Office at **970.221.6730**.

- **Patrons from the same household may sit together.** Each household will be socially distanced in the hall with a seating chart that has been approved by the Larimer County Health Department. *NOTE: Due to social distance restrictions, your usual season ticket seat may not be available THIS season.*
- You must sit in your assigned, ticketed seat.
- The Box Office will be open to answer questions and there will be a separate **Will Call table** located underneath the stairs in the main lobby for those who opted to pick up their tickets at the Lincoln Center.
- All forms of payment will be accepted at the Box Office, but for the safety of patrons and staff, we encourage **credit card payments** as a way of minimizing touch-based transactions.

ENTERING THE FORT COLLINS LINCOLN CENTER

- Both the **main entrance and south parking lot doors will be open** for entry to the event. *All other doors on the west side of the building will be locked to avoid cross-traffic.*
- Patrons with walkers, wheelchairs or requiring assistance can be dropped off in the south parking lot by the handicap ramp
- **TIMED TICKET ENTRY WILL BE ENFORCED ACCORDING TO SEATING SECTION.** The Lincoln Center Box Office will communicate to ticketholders ahead of the show date to assign designated timeframes for arrival, depending on where parties are seated in the theater.

LOBBY

- Ushers, floor markings, and stanchions will be positioned to help direct the **one-way crowd flow** and maintain social distancing throughout the lobby and Performance Hall.
- Doors to the Performance Hall will open 45 minutes before the show starts, and arrival times will be designated in 15 minute intervals according to the following seating sections:
 - ▶ **6:45 – 7:00 p.m.** **Right Upper Opera, Right Lower Opera, Right Orchestra, Right Mezzanine**
 - ▶ **7:00 – 7:15 p.m.** **Center Orchestra and Center Mezzanine**
 - ▶ **7:15 – 7:30 p.m.** **Left Upper Opera, Left Lower Opera, Left Orchestra, Left Mezzanine**
- **Patrons who arrive after the show begins may not be seated in their assigned seats.** Late arrivals will be directed to the Upper Opera sections by ushers in order to avoid interrupting the performance.
- Doors on both House Right and House Left will be open for entering and exiting the venue, and will be divided by stanchions to indicate one set of doors on each side as an entry point and one set of doors on each side as an exit point. Ushers will be on hand to guide patrons.
- **Restrooms:** Both the south and main restrooms will be open for use with limited capacity. **Restroom queues** will ensure that social distancing is followed. **Floor markings** will be in place to designate 6 foot distances in the restrooms. Every other stall and every other sink have been clearly marked as unavailable for use to accommodate distancing in the restrooms.
- **Water fountains are shut off for the 2020-2021 season.** Please feel free to bring a water with you. Water bottles will be permitted in the auditorium.
- **There will be no bar service.**

Auditorium

- **There will be no intermissions during the 2020-2021 season.** FCS concerts have been shortened to 1.5 hours.
- Patrons should be courteous of 6 foot distances in the theater. *We ask that any patrons who need to pass by another party to get to their seats kindly request that the party stands up and moves into the aisle to give them space to safely pass by.*
- If patrons need to use the restroom after they are already seated, they may use either exit point on the right or left side of the Performance Hall to access the restrooms.
- **After the performance, a staff member on stage will direct staggered patron departures, one section at a time.**

The FCS is excited to keep the music alive. Thank you for your assistance in following the mandates to keep everyone safe. Working together, we can help the arts thrive in northern Colorado!